• New Yorkers looking for the most updated information can text COVID or COVIDESP (for Spanish) to 692-692 or call the New York State Department of Health’s Coronavirus hotline at 1-888-364-3065.

• You can get care in NYC regardless of immigration status, health insurance coverage, or ability to pay. From now until April 15th special enrollment for uninsured New Yorkers is available: individuals can enroll through NY State of Health or directly through insurers now for coverage effective on April 1st. If you need help getting medical care, call 311.

• All NYC schools are closed until at least April 20. Over 400 school locations will be open 7:30 a.m. to 1:30 p.m. to hand out three meals per person available everyday. Starting March 23, students will transition to remote learning. Parents can find the closest location serving meals here: https://www.opt-osfns.org/schoolfoodny/meals/default.aspx

• Immigration Courts, ICE and USCIS updates: NYC Immigration Courts (Broadway and Federal Plaza) are CLOSED until further notice. Contact your local ICE office to find out if you need to appear for a check-in. USCIS is closed, and all appointments are cancelled until at least April 1.

• Immigrant households can fill out the Census online now. Census forms can be completed online: https://my2020census.gov/ or by phone 844-330-2020.
PART I : NYIC CORONAVIRUS RESPONSE

A. HEALTH
B. IMMIGRATION
C. EDUCATION
D. SOCIAL SERVICES
E. CENSUS AND VOTING
F. LEGAL
G. KNOW YOUR RIGHTS

PART II : COMMUNITY RESOURCE LIST
PART I: NYIC CORONAVIRUS RESPONSE

A. Health

- New Yorkers who are experiencing fever, cough, shortness of breath or other cold or flu-like symptoms and do not feel better after three to four days should consult medical help. If you need help getting medical care, call 311. You can get care in NYC regardless of immigration status or ability to pay.

- Special enrollment period for uninsured New Yorkers now available as COVID-19 cases climb. Individuals can enroll through NY State of Health or directly through insurers from now until April 15th for coverage effective on April 1st. This special enrollment period hopes to discourage individuals from avoiding COVID-19 testing or medical care for fear of the cost.

- Everyone should stay home as much as possible, even if they do not have any symptoms of COVID-19. While at home, all New Yorkers should self-monitor. Self-monitoring means you check yourself for fever and remain alert for cough, shortness of breath or sore throat. It is really important that people who have these symptoms stay home and do not attend work, school, public events or group gatherings.

- USCIS announced that receiving treatment or testing for coronavirus will NOT be used in any future public charge analysis.

- Incidents of anti-Asian or anti-immigrant discrimination can be reported to 311 or the New York State Hate Crimes Task Force hotline at 1-888-392-3644.

B. Immigration

Immigration Courts (until 4/13): NYC non-detained Immigration Courts (Broadway and Federal Plaza) are CLOSED until further notice. Buffalo non-detained hearings are cancelled. Courts at Varick Street and Elizabeth, NJ are closed until further notice.

USCIS is closed, and all appointments are cancelled (includes fingerprints and asylum interviews) until at least April 1.

ICE: Contact your local office to find out if you need to appear for a check-in.

Federal Courts: Citizenship Oath Ceremonies cancelled.

Immigration enforcement in communities continues.
C. Education

- All NYC schools are closed until at least April 20. Over 400 schools will be serving free Grab and Go meals 7:30 a.m. until 1:30 p.m. every day and will have three meals per person available. Parents can find the closest location serving meals here: https://www.opt-osfns.org/schoolfoodny/meals/default.aspx
- Starting March 23, students will transition to remote learning. Families with technological needs should fill out this survey, which is now offered in 9 languages: https://coronavirus.schools.nyc/RemoteLearningDevices. Please contact 718-935-5100 or your school’s principal if you have not received and/or filled out the technology survey.
- The school system has resources in English for students in grades Pre-K through 12 at https://www.schools.nyc.gov/free-meals.
- More information about the transition to remote learning, Regional Enrichment Centers for children of essential workers and vulnerable populations, meals, and other core services in New York City will be made available for families at schools.nyc.gov.
- Early child care centers may still remain open if they can operate safely. Contact your child care center directly to find out whether they will remain open.
- Virtual Parent Teacher Conferences for high schools, K-12, and 6-12 schools originally scheduled for March 19th and 20th are postponed.

D. Social Services

Senior centers will remain open to provide food to seniors, either as take-home meals or meals delivered to homes.
New York State has waived the 7-day waiting period for workers to claim unemployment insurance.
State benefit applications for food and utilities, as well as other forms of emergency assistance, are now available online, with no in-person appointment needed to qualify.

E. Census and Voting

- The Queens Borough President Special Election has been postponed to an unknown date.
- The deadline for self response online, by phone or by returning the paper questionnaire has been extended to August 14.
- Census forms can be completed online: https://my2020census.gov/ or by phone 844-330-2020.
- For language support completing the Census, please visit: https://2020census.gov/en/languages.html

F. Legal

Eviction proceedings, pending eviction orders, and utility shut-offs will be suspended statewide, until further notice. Essential functions that will continue include proceedings on landlord lockouts, serious housing code violations and repair orders. The Department of Corrections will suspend in-person visitation beginning Wednesday, March 18. For more information, please visit https://www.immigrationadvocates.org/nonprofit/legaldirectory/search?state=NY
G. Know Your Rights

The New York Immigration Coalition continues to receive inquiries, questions, and concerns about the rights of immigrants and members of the community. Many of these questions relate to engaging with Immigration Customs Enforcement. In response, NYIC has designed a Know Your Rights campaign to provide information and resources to members of our community, and the providers who serve them.

If ICE Approaches You, Take Note of:

- Where/When was the encounter with ICE?
- How did ICE officers present themselves?
- Did they pretend to be police?
- Refuse to identify themselves?
- What did the ICE agents say?
- Lied to enter the home, intimidated anyone, or used verbal/physical force?
- Was consent given?
- How did they react, if no consent was given to enter/search?

TO REPORT A RAID, CALL THE IMMIGRANT DEFENSE PROJECT (IDP):
212-725-6422

In Any Interaction with Law or Immigration Enforcement, The Most Important Practices to Remember are:

- Stay calm
- Stay silent (don’t mention where you were born or how you entered the US)
- Record details and names
- Do NOT run
- Ask to speak to your lawyer before signing any documents or answering any questions
- If you do speak, do not lie.
- Your home carries with it special protections that public spaces do not. Understanding the difference between a public and private space can help you navigate stressful encounters with immigration enforcement at your doorstep, and potentially avoid harm.
PART II: COMMUNITY RESOURCE LIST

Access to Health

USCIS encourages all individuals regardless of immigration status who have COVID-19 symptoms (fever, cough, shortness of breath) to seek necessary medical treatment or preventative services. Seeking treatment or preventative services will not negatively affect you as part of a future public charge determination.

The public charge rule does not restrict access to testing, screening, or treatment of communicable diseases, including COVID-19. The rule does not restrict access to vaccines for children or adults to prevent vaccine-preventable diseases.

The list of public benefits considered for public charge includes most types of federally funded Medicaid, but does not include CHIP, or State, local, or tribal public health care services/assistance that are not funded by federal Medicaid.

If a person subject to the public charge rule lives in a municipality where social distancing or quarantine are in place, or their employer, school, or university has voluntarily shut down operations to prevent the spread of COVID-19, they may submit a statement with his or her application for adjustment of status in order to explain how these policies have affected them and USCIS must consider the statement in their public charge determination. For more information on the public charge rule, please call the New Americans Hotline 1-800-566-7636.
Hate Crimes

What is a Hate Crime?

A hate crime is an offense that is motivated by bias. A person commits a hate crime when one of a specified set of crimes is committed targeting a victim because of a perception or belief about their race, color, national origin, ancestry, gender, religion, religious practice, age, disability or sexual orientation, or when such an act is committed as a result of that type of perception or belief.

Governor Cuomo created the Hate Crimes Task force to fight the increase in reports of bias-motivated threats, harassment and violence throughout New York State.

When hate crimes are reported all information regarding your experience, identity, and others remains confidential.

IF YOU SEE SOMETHING OR ARE A VICTIM OF A HATE CRIME REPORT IT TO THE POLICE AND CALL THE DIVISION OF HUMAN RIGHTS

Call: 1-888-392-3644 or Text "HATE" to 81336

IN NYC:
- Call 911
- NYPD Hate Crimes Task Force
  - 646-610-5267
  - https://www1.nyc.gov/site/nypd/services/law-enforcement/hate-crimes.page
- Public Advocate
  - 212-669-7250
- NYS DA Office Hate Crimes Unit
  - 212-335-3100
  - https://www.manhattanda.org/victim-resources/hate-crimes/

OUTSIDE NYC:
- Nassau County
  - 516-571-7756
- Nassau County Crime Unit
  - 516-573-3330
- Nassau PD Community Affairs Bias Crime Coordinator
  - (516) 573-7360
  - https://www.pdcn.org/330/Bias-Hate-Crimes
- Orange County
  - 845-615-3640

PROTECTING YOUR CIVIL RIGHTS AND COMBATING HATE CRIMES
Department of Education Support and Services

Technology Hardware
https://www.schools.nyc.gov/learn-at-home/activities-for-students/diverse-learning-for-special-populations/assistive-technology

Online Instruction

Meals
https://www.schools.nyc.gov/freemeals

Regional Enrichment Centers
The city has opened 93 sites to be used as “regional enrichment centers” - places students whose parents are essential workers can spend weekdays while schools are closed. The centers serve students from the city’s "3-K" program - pre-kindergarten for three-year-olds - through high school seniors. The centers will be open from 7:30 a.m. until 6 p.m., and each room will have a maximum of 12 children, supported by at least one adult in the room, in order to meet social distancing guidelines.

Food Bank of NYC
Food Bank of New York City has been monitoring the development of COVID-19 and taking proactive steps to protect the New Yorkers who rely on their resources:
https://www.foodbanknyc.org/covid-19/

Census 2020
Newyorkcounts2020.org

NYIC Resource Page
https://www.nyic.org/resources-training/resources/

Tax Preparation
The federal income tax filing due date has automatically been extended from April 15, 2020, to July 15, 2020. If you need more time to file your tax returns beyond the July 15 deadline, consider filing for an extension.

To file for an extension, you can:
- Ask your tax preparer to file an extension for you;
- File using tax prep software, such as Turbo Tax, H&R Block.

For more information, go to nyc.gov/taxprep or call 311 and ask for tax preparation assistance.

National Domestic Violence Hotline
Avoiding public spaces and working remotely can help to reduce the spread of COVID-19 but for many survivors, staying home may not be the safest option.
Reaching out for help and maintaining social connections online or over the phone is important, if it is safe to do so. For any victims and survivors who need support, you can call 1-800-799-7233, or if you’re unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522. All people in the United States, regardless of immigration or citizenship status, are guaranteed basic protections under both civil and criminal law.

NYS Office of Mental Health
The COVID-19 pandemic has left many New Yorkers feeling anxious and stressed.

The Emotional Support Line provides free and confidential support, helping callers experiencing increased anxiety due to the coronavirus emergency. The Help Line is staffed by volunteers, including mental health professionals, who have received training in crisis counseling. OMH Support Line: 1-844-863-9314.